

SUBJECT 1, Organisation flow business.

UNDERSTANDING OF BUNIESS:

Supply: including parts that is activated assosited with making something. This could include raw material for the manufacturing. EG: flowparts and lidpart from kühn to ChemoMetec.

Demand: Selling the good. But most importantly the demand of having something into the marked. So the costumer wishes this product, or the costumer do not know it need it yet.

Operation Managetment: *slack diffinition, operation managetment is the activity of mangeging the resourses which are devoted to the production and delivery of products and service.*

Question?: Where can we find operation? -ANSWER: they are everywhere! Operation is from a sugery to a produced product. The radio, the train service even the lecture. Operation mangers create something/everything that we use.

Intraorganisation transformation process

Interorganisation transforming processes.

Supply chain: a gobal network of organization and activitiy that supply a firm with goods and service.

The input output model:



The input could be; raw materiales, physical, location, equiritment and information.

Tranforming resourses: the resorses that are transforming the process, which could be all nessesary resourses for the process, including staff.

Transformed resourses: is the costumers.

Process: a process is a sequence of actions that gives an outcome. There is a time dimation and a sequence of step. Normally number of staff involved in the process.

Operation performance

Operation performance is the ability to achive an overall stradeigi. - for an organization.

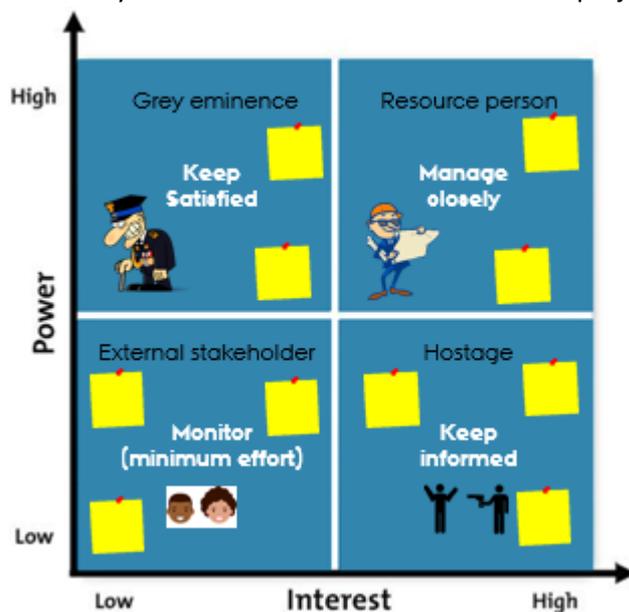
Operation mangetment: is about doing things better, with flexibility, quality, relibility, service and cost.

Stakeholders:

Stakeholders are cusual for success, as they are actively involed in the project. Stakeholders can be inside the projects (known) or they can be outside. Do a stakeholders anlysis.

Stakeholders analysis:

1. Finding the stakeholders:
 - All interested stakeholders can affect or might affect the project.
 - Potential issues that could fail or delay the project.
 - Key people - like influencers
2. The analysis powergrid
 - Analysis brainstorm.
 - > who owns the project? > who shall use the outcome? > who accept the outcome? >who is effected by the outcome >who works within the project.



It's important to know who could harm your work or work aginest your project.