## Lecture 1 (Intro)

## Key points:

- Semiglobalization (not complete separation nor complete integration), Ghemawat
- Motives and triggers for internationalization
  - Internal / External
    - Profit, Economies of Scale / Overproduction, Seasonal products
  - Proactive / Reactive
    - Foreign market opportunities, competitive pressure, small domestic market

#### Article

- The Globalization of Markets, Levitt
  - Multinational corporation
    - Adjusts its practices within markets at relative costs
      - Adaptation
        - Often because of psychic distance
  - Global corporation
    - Somewhat same practices across markets
      - Standardization
  - Economies of Scope
    - Production facilities being able to make different products
      - Total Costs over Time
        - Unlike Economies of Scale, just mass producing at lower Average Costs over Output over time

#### **Lecture 2 (Concept of Distance)**

**Key points** 

## Article

- <u>Distance Still Matters, Ghemawat</u>
  - CAGE framework
    - Cultural Distance
      - Religious beliefs, race, social norms etc.
      - Administrative / Political Distance
        - Political system, common currency, and trade arrangements
      - Geographic Distance
        - Geographic distance between countries, size of target country, infrastructure etc.
      - Economic Distance
        - Two countries' wealth (GDP), consumer income, cost of living etc.
- The Concept of Distance in International Business Research, Ingo & friends
  - Reference Point
    - Where is the distance to country B referenced from?

## Articles

- MODES OF FOREIGN ENTRY: A TRANSACTION COST ANALYSIS AND PROPOSITIONS, Anderson
  - Transaction cost framework for entry mode decision (goal: long-term efficiency)
    - Tradeoff between control and cost of resource allocation
      - Export, subsidiary, joint venture, non-equity (licensing e.g.)
      - The more resource allocation the more control and vice versa (cost-benefit analysis)

## 4 Factors decide the Degree of Control

- o Transaction-specific assets
  - If product is complex, requires customization, poorly understood = more control wanted (internalize)
- External uncertainty
  - Market entered is volatile (politically, economically) = more control wanted
- Internal uncertainty
  - If the firm has a lot international experience in that market = more control wanted
- Free-riding potential
  - If firm has high value brand, reputation can be tarnished = more control wanted
- SME entry mode choice and performance: a transaction cost perspective, Brouthers
  - Similar to and confirms Anderson's paper
  - Hypothesis: If firm follows above factors = satisfactory result and vice versa

#### 3 Factors

- Asset specificity
  - High asset specificity (very specific product) = more control wanted
- Behavioral uncertainty
  - Similar to internal uncertainty (low international experience) = less control wanted
- Environmental uncertainty
  - Similar to external uncertainty (uncertain market entered) = less control wanted

#### Lecture 8-9 (Motives, Measurement, and Performance)

# Key points

- Relationship between multinationality and performance = hard to conclude anything over 40 years of research (so complex)
- Positive model
  - Increase in performance due to increase in multinationality
    - Opportunities for profit
- Negative model
  - Decrease in performance due to increase in multinationality
    - Many costs

#### **Lecture 16 (Global Branding)**

### **Key points**

- Global Branding
  - Low complexity (one-size-fits-all)
- Local Branding
  - High complexity (adapting to differences)
- No brand
- Commodities
- Branded product
  - Marketing, labeling, packaging, promotion (Hugo Boss e.g.)
- P&G Dawn Soap example
  - They standardized their soap product and changed the look of the product in Germany
    - Reduction in sales (people wanted the old look)
- A brand can be psychological (something between producer and buyer)
- Adaptation and Standardization 2x2 matrix (Brand Elements / Product Features)
  - One Local Brand (A-A): Strong local presence
  - Different Local Brand (A-S): Somewhat adapted to local preferences
  - o Adapted Local Brand (S-A): Very small difference to local brand
  - o Global Brand (S-S): One product one global brand
- Sociological aspect
  - Harley Davidson (part of a group identity)

#### **Articles**

- Brand communities on the internet, Sicilia
  - Study of 'Virtual Communities' Phenomenon' Coca-Cola Spanish community
  - Finding: A website can create a virtual community with functional, social, and experiential values

## **Lecture 17 (Global Marketing Decisions)**

#### Key points

- Ghemawat's 'Semiglobalization' theory. We are global, but with borders
- AAA (In article below)
- 3 levels of a product
  - 1. Core product (Specialization)
    - Its function, value etc.
  - 2. Product attributes (In between)
    - Brand name, quality, design, packaging
  - 3. Augmented product / support services (Adaptation)
    - Delivery, installation, guarantees
- Pricing strategy
  - 1. Internal factors
    - Firm level factors (product development e.g.)
    - Product factors (quality of product e.g.)
  - 2. External factors
    - Environmental factors (Government, laws, tax e.g.)